



# 10 Year System Warranty

## MVIS System, with HardieWall™ Wood Framed Exterior Facades



Globally Proven  
Construction Solutions

DS-230.10-0215N



APPLICATION	WARRANTY SYSTEM PRODUCTS
Board Preparation	Laticrete MS Polymer Adhesive™
Thin Bed Adhesive	Laticrete 254 Platinum Laticrete 254 Platinum Rapid Laticrete 255 MULTIMAX™ Laticrete MVIS™ Masonry Veneer Mortar Laticrete MVIS™ Premium Veneer Mortar
Specialist Adhesive	Laticrete Latapoxy 300 Laticrete Latapoxy 310
Grouting/ Pointing *where required	Laticrete SpectraLOCK Pro Premium Laticrete PERMACOLOR® Laticrete PERMACOLOR® Select Laticrete MVIS™ Premium Pointing Mortar.
Sealant/Movement Joint	LATASIL™

† Use of suitable flexible sealant is required per BS 5385 Part 2:2015 for use in expansion joints, coves, corners changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

### LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ('LATICRETE') warrants that the products listed on this document will be free from any manufacturing defects and will not break down or deteriorate under normal usage for a period of ten (10) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines.

For this limited 'system' warranty to apply, the applications that comprise the installation must be performed with the products listed in this document for each application (refer to chart). Please refer to individual product data sheets for specific guidelines.

Any warranty claim MUST be accompanied by a letter of warranty from Laticrete Europe. This warranty offer applies ONLY to systems used in Europe.

This warranty only applies to the Laticrete products. Laticrete recommend that the HardieWall™ is installed according to the latest James Hardie HardieWall™ Installation Instructions. No Warranty is given for Steel Framed structures.

### EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE data sheets and local industry standard guidelines and building regulations. For UK the agreed code of practice guidelines is BS5385-2 2015 - Design & Installation of External Ceramic Tile, Stone & Mosaic in Normal Conditions. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered. LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

IT DOES NOT INCLUDE ANY ADDITIONAL COST FOR LABOUR, TRAVELLING, INCONVENIENCE, LOST TIME, ASSOCIATED RE-DECORATION AND EXCLUDES ALL OTHER INDIRECT OR CONSEQUENTIAL LOSSES WHICH MAY BE CLAIMED BY ANY OTHER PARTY WITH REGARD TO THE AFFECTED AREA AND IT'S ASSOCIATED REPAIR. THIS GUARANTEE DOES NOT AFFECT CONSUMERS STATUTORY RIGHTS.

\*\*NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

### DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

### EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective\*\*. LATICRETE will pay for replacement of its own products and replacement of finishing materials, as well as for labor for the replacement installation, but LATICRETE will not pay more, calculated on a square-foot (square-meter) basis, for the replacement than the original purchase price of the portion being replaced. LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective.

In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the monetary value, on a square-foot (square-meter) basis, of the original purchase price of the portion being replaced.

### NO ASSIGNMENT

This limited warranty is not transferable or assignable.

### HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify LATICRETE in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of LATICRETE, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to/ or:

LATICRETE International, Inc.  
1 LATICRETE Park North  
Bethany, CT 06524-3423 USA

Attn.: Technical Services Department

Laticrete UK Ltd  
Speke Hall Industrial Estate  
Liverpool, L24 1YA  
sales@laticreteuk.com

### TECHNICAL INFORMATION

Technical assistance and information is available by calling the LATICRETE Technical Services Line in Connecticut, USA.

Telephone USA: +1.203.393.0010, ext. 235

Telephone UK: +44.151.486.6101

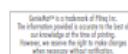
Email: technicalservices@laticrete.com

Website: <http://www.laticrete.com>

snap for more information



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Data Sheets are subject to change without notice. For latest version please visit <http://www.laticrete.com>